



# Example of Wintel Engineer Job Description

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Our innovative and growing company is searching for experienced candidates for the position of wintel engineer. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for wintel engineer

- To manage and support all Windows servers including the Operating System
- To recover Windows servers in the event of hardware failure
- To collate and maintain full server inventory
- To review and agree BAU acceptance of change records on Server Management supported environments
- To be Technical Experts in a number of supported Technologies Citrix, Clustering
- To proactively manage all issues raised as problems and perform root cause analysis where requested
- Perform system health checks both of operating system and supported technologies such as Exchange
- Escalate service enhancement suggestions to the Server Management Proactive Services team
- Provide responsive action to any high priority issue by providing the agreed level of technical cover 7 x 24 hrs
- Respond to monitoring alerts and execute reporting of system health and capacity through the use of tools and procedures to ensure compliance with service level agreements and operational standards

## Qualifications for wintel engineer

- Knowledge of Microsoft Core components is mandatory
- Minimum of 5 years technical knowledge in Active Directory, Clustering and

- Datastore management
- Familiarity with storage area network pathing and lun allocation
- Working knowledge on Infrastructure Support including Active Directory and Antivirus