



Example of Wintel Engineer Job Description

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Our innovative and growing company is hiring for a wintel engineer. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for wintel engineer

- Handle Tier 2 & 3 support cases across multiple locations
- Troubleshoot Windows Hardware and Software issues to resolution
- Perform system tuning, performance reports and root cause analysis
- Perform network troubleshooting to determine system or network related issues
- Implement local and SAN storage when required
- Handle server permission and implement strict security guidelines
- Perform moves - adds - changes – upgrades to Windows servers
- Create and implement Change Requests using standard Change Management processes
- Engage third party hardware and software vendors to resolve issues
- Perform patch updates to servers and able to rollback problematic patches

Qualifications for wintel engineer

- Bachelor degree in engineering or Information technology or equivalent
- Ability to communicate well with the client and business unit leads
- Ability to set direction and prioritize work and resources based business and client needs
- Participate in Technology Road Map tracking and provide recommendations as needed
- Working experience with System X, Windows, VMWare vSphere 4 and 5, ESXi, vCenter, VMWare Clustering and Windows licence management with KMS

hyperthreading, and resource virtualization