



Example of Web Support Job Description

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Our company is growing rapidly and is looking to fill the role of web support. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for web support

- Support our markets & countries globally with setting up and improving online journey for buying CRP's & accessories
- Make recommendations to improve website performance (A/B testing) and drive revenue
- Monitor and stimulate CRP online sales
- Instruct service planners on how to create CRP's with correct content and complete parent-child relations
- Manage IT issues (master data and online shop team)
- Analysing and providing insight on the impact of the changes made and lessons learnt
- Oversee layout (images, copy, graphics)
- Check content for accuracy, ensuring it brings to life our work
- Ensure content is up to date
- Become an expert on the CMS platform – Sitecore

Qualifications for web support

- 4+ years of experience in subject matter
- Familiar with Mac Software application, including Illustrator, Photoshop, Indesign, QuarkXpress, Freehand
- Good understanding of either Linux or Windows server administration
- A Good GPA (4.0) for the undergraduate degree
- Initial point of contact for intake of all Portal issues

