



Example of Warranty Analyst Job Description

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Our company is growing rapidly and is searching for experienced candidates for the position of warranty analyst. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for warranty analyst

- Work closely with Sector Controlling and Product Line Finance to ensure information flow for forecast and management reporting related to Warranty expense and cost drivers by product platform
- Resolve and follow-up on all Warranty cost related requests and inquiries
- Represent Ownership Solutions and Finance in cross functional projects concerning Warranty expense
- Maintain Volvo Trucks standard reports and support KPI reporting
- To analyse , report and recommend changes to improve Bus Contracts performance, costs and quality of Contract Claims processing
- To be the primary contact for non-standard Contract Price requests, inclusion queries and extensions, ensuring authorisation protocols are applied where deviations are necessary
- To support with the continuous improvement of contract offering
- To identify potential contract and warranty claim process issues with a view to control implementation and potential audit case recommendations
- To produce regular reports and KPI's as required and present findings with recommendations for performance improvement
- To support project activity in the contract and warranty area

Qualifications for warranty analyst

- An advanced understanding of statistics and various data modeling algorithms

- Advanced Degree in Mathematics, Statistics, Actuarial Science, or related field
- Experience with R or Python are highly preferred
- Associate's degree in related technical field strongly preferred or equivalent education/experience
- Minimum 2+ years of automotive warranty data systems work experience required