Our company is growing rapidly and is searching for experienced candidates for the position of voice engineer. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for voice engineer

- Helping to interface speech recognition and voice analytic solutions within the SYNC ecosystem
- Development of proof of concepts for both speech recognition and voice analytics
- Works in integration of a total network including the planning, installation, maintenance, management, and coordination of the corporate network
- Provide tier 3 support and training for Cisco VoIP and legacy PBX telephone systems
- Responsible for installing, troubleshooting, programming and repairing desk phones
- Maintain the telephone system including patching and upgrading equipment and software
- Migrate sites from legacy PBX to Cisco VoIP
- Recommend, specify and justify telephone service changes and upgrades to our customers
- Help Accounts Payable audit telephone and data services and communicate with vendors to correct billing issues and obtain change of service when warranted
- Responsible for circuit management and contract lifecycle for voice services

Qualifications for voice engineer

- Experience with IP-over-cable applications (Web, VPN, VOIP, Managed Access) is desired
- Cisco certifications and Juniper certifications are desired (CCNA, JNCIA)
- IMS network knowledge is a plus
- Excellent communication (written and oral) and interpersonal skills, including conflict resolution, and ability to accomplish tasks through others (delegation, supervision)
- Work in an enterprise IT environment with specific tasks related to Voice