



Example of Voice Engineer Job Description

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Our company is hiring for a voice engineer. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for voice engineer

- The candidate will have a strong focus on Lync/Skype for Business, Avaya Agents and Global Contact Center Agent desktop design and best practice
- Secondary New Hire Setup in Active Directory, Exchange and other required applications
- Work with the entire engineering and development team to establish development and configuration practices that ensure a high level of performance and optimizes capacity utilization
- Research new methods for enhancing performance and shares findings with the engineering team and the Engineering Leadership committee
- Maintain the build environments for all products and platforms, performing daily builds for release to team, and updating build scripts/environment as needed
- Perform regular releases & patches on the Production environment
- Proactively utilizes knowledge of the business unit and objectives to maximize the efficiency of the design
- Recent hands-on experience with current secure communications devices (SVTCs, VoIP phones and other devices (STEs, QSECs,)) and infrastructure components (communications lines – POTs/ISDN/Leased, PBXs, encryption devices, conference bridges, call management servers)
- Additional duties of this position will include new software revision/feature sets/patch evaluation and trade studies, periodic system refresh, technical briefings (internally with customer representatives), system requirements

drawings (specifications, logical and physical architecture and interconnect diagrams)

- Responsible for the operational maintenance of the company's global UC voice & Video system standards

Qualifications for voice engineer

- Experience in automotive applications, preferably in infotainment domain
- Should have strong program management and supplier management capabilities, the ability to work as part of a project team
- Bring interpersonal skills allowing a wide range of interface with vehicle product development / subsystems engineers, user interface engineers, and suppliers
- Experience with an Automotive OEM or Tier 1 supplier and automotive systems such as telematics, multimedia, navigation, or other high complexity systems
- Human Machine Interface (HMI) Design & Development
- BT Legacy TDM R16/17 Turret systems and BT current/next gen R18 IP Turret systems