Our company is looking for an user experience researcher. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for user experience researcher

- Conduct research with external customers who use our products, with internal stakeholders to understand our internal culture, challenges and opportunities
- Plan and facilitate interactive workshops to understand goals, needs, priorities
- Facilitate group understanding of research data
- Employ various Human Factors methods with a strong focus on usability and ethnography
- Work with designers, product managers and engineers to understand key initiatives and roadmaps to prioritize research
- Improve the usability, usefulness, and desirability of our products in collaboration with UX Designers, Design Strategists, Product Managers, Software Developers, and other Stakeholders
- Facilitate company-wide activities to build empathy for our current and future customers
- Partner with UX designers and provide end-to-end UX research support for project teams
- Gather user needs & opportunities, and communicate these insights to the product team and business divisions
- Facilitate ideation & conceptualization sessions

Qualifications for user experience researcher

- Loves puppies (kittens, badgers, or other related juvenile animals are also okay)
- Experience with Assistive Technology desired including screen readers, screen magnifiers, Dragon Naturally Speaking
- 3 years of work experience is required for individuals holding a BA/BS in one of these fields
- Candidates should have advanced degrees in experimental psychology (experimental, social, cognitive,), human computer interaction, human factors, computer science or a related field, or equivalent industry experience
- Statistical experience and data modeling desired, but not required