



Example of Unified Communications Job Description

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Our company is looking to fill the role of unified communications. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for unified communications

- Lead release management activities for network infrastructure
- Validates system design and solution to the project requirements
- A bachelor's degree in a technical discipline or demonstrated performance in a technical work environment is required
- A current advanced certification
- Minimum eight years of experience architecting, designing and implementing advanced Cisco Unified Communication and Collaboration solutions
- Demonstrated broad understanding of business transformation, the ability to identify business challenges and apply unique technical solutions to those challenges
- Ability to maintain an optimistic, flexible attitude in a very fast-paced environment
- Proven follow-up, follow-through and communication skills
- Proven track record of delivering exceptional service to clients
- Clearly communicate the value of the security solution to the prospective customer and promote the benefits of and endorse Rogers in collaboration with the AE

Qualifications for unified communications

- Customer service driven/focused with a proactive and positive can-do approach
- Manufacturer's certification or experience (Cisco, Avaya)
- Experience of transforming /migration of telephony services from traditional

- Ability to translate complex business requirements into UC technology solutions and work across technical disciplines ensuring solutions are cross-functional and optimized
- At least 3 years of deep technical, hands-on experience in deploying and integrating Unified Communications solutions, including but not limited to Microsoft solutions
- Lync 2010/Lync 2013/Skype for Business/Skype for Business Online, and Lync Enterprise Voice architecture and deployment experience is recommended