



Example of Unified Communications Job Description

Powered by www.VelvetJobs.com

Our company is growing rapidly and is searching for experienced candidates for the position of unified communications. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for unified communications

- Establish and Maintain key relationships with strategic suppliers such as Lync and Skype for Business, AT&T, and Level 3
- Manage a highly skilled engineering team to support IP communications networks in operations, change management, and maintain ongoing improvements of worldwide voice, video, messaging and collaboration technologies
- Track and monitor status and capacity of unified communications services
- Analyzes teams' workload and activity to drive efficiency and focus towards unified communications SLA's
- Responsible for providing next level of support for DNOOC Applications Support team
- Participate in team on-call pager response 7x24x365 in support of escalations by DNOOC Applications Support team
- Monitor performance levels and capacity of supported applications, and assist the Unified Communication team in proper capacity planning and management
- Engage with Enterprise Operations Tools Team to ensure proper monitoring of all supported Unified Communications applications and services
- Engage in activities as required, such as developing build documents, testing configurations and patches, and planning deployments
- This individual should be able to manage the application through its entire

Qualifications for unified communications

- Development of product strategy and roadmap
- In-depth knowledge related to data/voice network systems
- This position requires strong technical skills in areas such as Network support, automation, advanced debugging techniques, disaster recovery
- 5+ years of relevant work experience in vertical markets
- Adept at PowerShell scripting, regular expression, policy management
- Strong organizational skills and ability to balance multiple IT projects