



Example of Unified Communications Job Description

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Our company is looking to fill the role of unified communications. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for unified communications

- Specific knowledge of large-scale Cisco Communication Manager (CUCM), messaging, presence and conferencing solution Architecture, Design and Installation
- Take responsibility for the technical delivery of network projects, including planning, installation, configuration and testing of equipment
- Contribute to technical network engineering policies and procedures
- Contribute to network engineering standards for hardware, OS and configuration
- Be able to analyze network traffic patterns, optimize and load-balance data flows
- Ensure the security of the network by driving standards and policies across network technology towers
- Give direction and support to network administrators and encourage best practice
- Ad-hoc international travel for network deployment purposes
- Develops and maintains documentation of design, , on-going operation and administration of systems infrastructure
- Leadership for establishing current and long range objectives, plans and policies for RETS global Unified Communications strategy and technologies

Qualifications for unified communications

- Design and architect knowledge for Cisco Call Manager, Cisco Unity Connection Voicemail, Cisco Session Border Controllers, and Cisco Voice Gateways
- TDM/PBX to VoIP migration experience
- Multi-site deployment (small branch deployments a plus)
- Advanced Cisco VoIP troubleshooting and monitoring