



Example of Trust & Safety Job Description

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Our company is hiring for a trust & safety. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for trust & safety

- Increase department productivity through effective management, engagement and mentoring techniques
- Demonstrate strong leadership through timely feedback and excellent communication skills
- Lead investigation, logging, follow-up, and documentation for handling global legal requests and correspondence
- Maintain open, thorough, and regular communication with management globally and in-house counsel
- Communicate clear, objective, and patient explanations of process and policy to internal partners
- Effectively delegate tasks and see projects through to completion
- Ensure compliance within external deadlines and internal SLAs
- Lead quality assurance and quality control processes
- Prioritise and organise team's handling of complex requests
- Develop a data-driven and user-focused set of policies that helps driver safety on the platform

Qualifications for trust & safety

- A BA/BS in CS or similar work experience
- 3+ years experience building web services or web applications
- Solid experience with a backend language or framework
- Front end javascript experience
- Working knowledge of source control, CI, automated testing and code review

