



Example of Trainer Technical Job Description

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Our innovative and growing company is hiring for a trainer technical. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for trainer technical

- Oversee and manage learners' progress within the program and in the classroom environment, including attendance and student progress monitoring for the duration of training, providing coaching and developmental feedback and readiness recommendations
- Provide follow up support for all trainees, including periodic written updates and other forms of opportunity for trainees to contact trainer(s) and receive additional information
- Keep current and expand expert ability to perform the tasks and duties required of related field service and support roles at the most senior level in order to effectively mentor and train service and support roles
- Establish and maintain consultative relationships with Sales Training, Service and Marketing organizations to provide support as needed with events and projects
- Provide technical expertise to support Sales Training events, Marketing, Product Management and our Field Service organization as needed
- Support and participate in continuous improvement initiatives, as applicable, with Marketing, Sales and Service groups, including identifying and communicating areas for curriculum development/enhancement opportunities
- Perform other relevant duties and special tasks as directed
- Elaborate adequate training program to fill the knowledge and skills gap identified
- Define with OEM adequate Technical Training Program to be delivered and all supporting training material (WKIs, Tests,) to ensure and maximize the

- Act in conformity with Compliance and Integrity principles and promoting compliance culture within the team

Qualifications for trainer technical

- Ability to multi task and work in a rapid paced environment, Familiarity and ease with office automation programs (Power Point, Excel, Word)
- Bachelor's Degree in Electrical Engineering, Telecommunications preferred, or equivalent experience
- Minimum of one year of related experience in telecom call center training environment
- Must have customer-centric job focus, with excellent interpersonal skills and ability to work independently
- Assist with implementation of new Learning Management System (LMS)
- Previous experience as Training Coordinator and/or Trainer preferred