



Example of Telecommunications Specialist Job Description

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Our innovative and growing company is searching for experienced candidates for the position of telecommunications specialist. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for telecommunications specialist

- Works with colleagues to acquire and test content using various search technology
- Defines rules for applying taxonomies to content
- Helps refine user experience to optimize search results to match telecom practicing engineer content needs
- Configure, install, and update PBX systems
- Handle telephony security and password issues
- Install new equipment, making additions and changes to phone systems and equipment
- Reset voicemail passwords in voicemail system
- Manage call center call distribution system
- Provide support to call recording system group
- Provide support to call routing group

Qualifications for telecommunications specialist

- This position requires temporary duty travel 15% of the time
- Applicant is required to have a minimum of 2 years customer service experience
- Applicant must possess a high level of concentration, memory retention, and attention to detail
- Bachelor's or Master's degree in relevant field

telecommunications products or services

- Must be able to certify at Information Assurance Technical Level II (IAT II)