



# Example of Technology Infrastructure Job Description

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Our innovative and growing company is hiring for a technology infrastructure. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for technology infrastructure

- Actively work to understand and represent loyalty stakeholder needs for decisions related business requirements, project and task priority, system operation
  - Autonomously make decisions related to priority, process, requirements and operations where the outcome of the decision has less than a \$10K impact
  - Contribute to and lead consensus on decisions with financial impacts of up to \$75K
  - Participate in decision making with financial impacts up to \$1MM
  - Need to lead and direct cross functional teams from WR operations, Loyalty technology, IT production support and vendors
  - Understand and advocate the strategic business and customer priorities of the loyalty marketing team within the context of IT operations and project management
  - Develop and document technical standards, policies, processes and guidelines for Audio Visual technology
  - Keeping the lights on" on all technology infrastructure operations and services across all of AMEA's hotels, business service centers, data centers and corporate offices
  - Make judgement as to when the problem has to be escalated and should follow-up on
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- Strong cost estimation and financial management skills, using appropriate ITS tools and business practices, as it pertains to ITS' technology effort
- A thorough knowledge of TDBG Project Management methodologies (ex
- Strong proven knowledge on cloud and virtualization technologies
- Understanding of computer programming languages
- Some background in Linux client-server application environments
- Experience in supporting Enterprise-level Windows based Server environments (Windows 2003/2008 Server) – MCSA or MCSE