



# Example of Technical Team Lead Job Description

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Our innovative and growing company is searching for experienced candidates for the position of technical team lead. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for technical team lead

- Ensure effective resolution of complaints, take responsibility for final decisions on call resolution and escalation, improve backlog management
- Foster team building by encouraging individuals to share knowledge, highlighting problems or critical situations to management or team, being pro active in everything regarding Team working behaviors
- Represent the team at user group meetings and input to the development of new systems applications
- Review and act upon the weekly/monthly Operating Reports for the team
- Ensure skills assessments of team members are current
- Completes daily downloads of department reports in a timely manner each business day
- Monitors and ensures workgroup adheres to firms and regulatory established policies and procedures by using daily reports to monitor for all forms of risk
- Providing continual feedback to management while developing updates and assist Trainer on department procedures, processes, requirements and enhancements
- Provides information for the Margin Performance spreadsheet
- Work with other infrastructure, network, , teams

## Qualifications for technical team lead

- Good to excellent presentation skills
- Conduct regular meetings with direct reports to discuss day-to-day work

- Ensure the team has strong organisational awareness, understands Elsevier and Operations strategy, Elsevier products and business priorities
- Ensure that the team has the necessary skills and capacity to deliver required services
- Minimum of 6 year experience with focus on banking product lines (money movement) and services preferred
- Minimum of 1 year experience as a Team Lead or 2 year experience as a Senior Member with people management responsibilities