



Example of Technical Specialist Job Description

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Our company is hiring for a technical specialist. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for technical specialist

- Identifying ways we can continue to improve existing processes and procedures in your specialist field
- Contributes to team goals and objectives through active participation
- Working with sales to identify opportunities and deliver value-added solutions to enhance our clients' business
- Provide critical feedback to product management on product enhancements
- Maintain clear records of activity including CRM, Call reports, Service Requests and Monthly Activity Reports
- Market and Product Training internally and to clients on a continuous basis
- Work closely with sales to identify opportunities and provide value-added solutions adapted to the client business
- Address any technical question related to the methodology used to generate derived market data (volatility surface, curves, forwards...)
- Maintain clear records of activity including CRM, Call reports, Service Requests and Weekly Activity Reports
- Responsible for consulting with our diverse and sophisticated customer base (hedge funds, investment banks, proprietary traders and utilities) and fulfilling their market data and revaluation requirements in a timely and professional manner

Qualifications for technical specialist

- Proven ability to prioritize and manage multiple assignments and projects
- Fault finding / electro hydraulic / auto electrical / hydraulic
- Underground mining environment, maintaining of earth moving equipment
- Bachelors or Masters Degree in Science or Engineering
- Highly proficient and at least 5 years of hands-on experience in Video and MPEG technologies