



Example of Technical Services Specialist Job Description

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Our company is growing rapidly and is looking for a technical services specialist. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for technical services specialist

- Perform software product configuration and data management
- Perform integration and commissioning, including hardware and software setup
- Develop project specific documentation
- Support sales with product demonstrations, technical proposals and consultancy
- Linux OS – System Administrator level experience installing, managing, configuring, and troubleshooting Linux OS issues
- Lead change implementation activities during maintenance period, including launch of new services
- Adhere to and develop departmental policies, contribute to SIP process and qualifying team SOP's meet operational goals
- Participates in the creation and implementation of long- and short-term sales and business strategies
- Support all SJM initiatives as identified by management and in support of Quality Management Systems (QMS), Environmental Management Systems (EMS), and other regulatory requirements
- Complies with U.S. Food and Drug Administration (FDA) regulations, other regulatory requirements, SJM policies, operating procedures, processes, and task assignments

- Experience of Unix platforms (Solaris, Aix, Hp-UX, RH Linux)
- Focused food science knowledge in one of three target categories
- BS/BA degree in life sciences or other relevant subject
- Ability to apply critical thinking skills for analysis of situations or data
- Minimum of two years of relevant experience preferred (customer support experience is highly desirable)
- Working knowledge of diagnostic industry on a clinical and technical level preferred