



Example of Technical Services Specialist Job Description

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Our innovative and growing company is looking to fill the role of technical services specialist. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for technical services specialist

- Maintain, create, review and revise documented lab procedures
- Ensure all policies and procedures are followed to achieve Zero Harm, meet all quality targets, maintain best practices and full compliance
- Effective communicator with customers and colleagues in Engineering/Support/Services
- Create technical articles for customer knowledge base
- Participate in testing of new products
- May provide training development/delivery and consulting services as needed on a limited basis
- May provide assistance to colleagues in Engineering with defect fixing
- Innovator with a passion for software
- Ability to prioritize work assignments and multi-task across multiple products and systems
- Using category expertise and direct customer relationships to identify and execute new business development projects with meat and convenience foods manufacturers

Qualifications for technical services specialist

- Experience and background in design, construction and troubleshooting of electronic and electro-mechanical systems

- Any Graduation in Computer Science or Electronics with at least 3 to 4 years of experience in services
- Strong computer networking skills (firewall configuration, remote access, tunneling)
- Good understanding of commands and troubleshooting for various OS, including legacy systems like win 2000
- Good in configuring various browsers (Internet explorer, Mozilla)