



# Example of Technical Services Specialist Job Description

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Our innovative and growing company is searching for experienced candidates for the position of technical services specialist. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for technical services specialist

- Continuous improvement of myPlant Knowledge Base SOP for Level 1 and Service Partners administrators
- Active relation with Engineering Services myPlant Team
- Analyze daily progress and schedule performance
- Maximize the success rate for production operations by supporting programs to minimise mechanical failure, closed-system breaches, and procedural errors
- Primary contact for “on-boarding” new vendors via our API
- Travel as required to test/validate formulations in field plant trials, support sales team as technical expert, build and maintain customer relationships, support other business laboratories
- Develop new products, formulations, and application methods focused on new markets, customers, and creating customer value
- Perform color matching and formulating/product development activities to meet customer needs
- Investigate quality complaints, determine root cause(s), create and implement corrective actions
- Drive improvements in quality control and services (technical and color matching) by setting and monitoring Laboratory goals and guidelines

## Qualifications for technical services specialist

- Ability to interact with business users, understand risks, issues, impact and

- LAN and WAN, particularly CISCO Platform
- China securities and futures market connectivity and market data distribution
- Centralized Application Deployment Solutions, Marimba, App-V
- Virtualization Technologies, VMWare, Microsoft Hyper-V