



# Example of Technical Service Engineer Job Description

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Our innovative and growing company is looking for a technical service engineer. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for technical service engineer

- Able to support at least 1-2 areas related to plastic container technologies
- Demonstrated understanding of most common fill-line filler/capper issues
- Provide hands on technical consulting at customer locations for product qualifications, product performance issues, and routine evaluation of on-going performance
- Participate in the development and review of production specifications and product performance requirements
- Perform line surveys at customer filling sites
- Evaluate product performance on new product startups, trouble shoot customer complaints, provide investigative expertise
- Drive Quality Programs - Root cause analysis, process improvements with customers that may involve technical aspects of GPC product, fill lines, customer processes or other product
- Identify technical solutions to drive productivity enhancement and product excellence to drive value added services to the customer that drives GPC to be considered an integral partner to the customer
- Support the product development process by using & sharing the knowledge gained in the field to guide product development in a direction that facilitates greater compatibility & functionality
- Provide customers with onsite hands-on technical support during installation and ability to deliver technical solutions to customers with a high degree of professionalism

- Intimate knowledge of Metallization Pastes
- Be willing to work non-traditional hours
- Associates degree in Mechanical Engineering, Electrical Engineering or equivalent field and 5 years of technical service experience involving fluid power products required
- Solid working knowledge of Allen Bradley and Siemens PLC's
- Master degree in Chemistry or Chemical Engineering
- Minimum 4-5 years of experience in polyol formulation technology