

# Example of Technical Product Specialist Job Description

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Our company is looking for a technical product specialist. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for technical product specialist

- Manage top-to bottom list and monitor factory investigations
- Identify, forecast and prioritize product concerns on responsible model
- Data Analysis Support and New Model Activity (One-Pack meetings)
- This posted is position for a CC02 for the Aftertreatment Performance Integration Team, specifically Current Product for Midrange and Light Duty products
- This role has flexibility to support multiple platform teams, both for On-Highway and Off-Highway applications, primarily Current Product focused
- Authors and maintains product support collateral to enhance product adoption and usage, including FAQ's, Technical Tips, technical/functional specifications
- Corporate goal – "Deliver a superior client experience" to assure CSI business goals are attained
- Serve as the conduit between the customer community (internal and external customers) and the software engineering team through which product enhancement requests flow
- Translate high-level business requirements to user stories / functional requirements capable of being acted on by a software engineer
- Work with Product Management and other internal/external stakeholders/customers to elicit and document requirements using a variety of techniques like functional requirements documents, user stories, use cases, and workflow diagrams

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- Work with Systems Engineering (SE) to produce business impact profiles that enable the ANZ sales and SE teams to be aware of solution architectures that are being delivered
  - Highly numerate with excellent written and verbal communication skills
  - Analytical with eye to detail
  - Able to work under pressure, prioritise, multi-process a number of tasks and meet tight deadlines
  - Accuracy and attention to detail is vital
  - 5+ years development of multi-tiered applications utilizing core Java and J2EE technologies