



Example of Technical Product Specialist Job Description

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Our company is looking to fill the role of technical product specialist. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for technical product specialist

- Manage E-Com and National Accounts in partnership with perspective Sales Teams
- Responsible for uptime of equipment in these customer locations
- Develop Key Account relationship to assist in customer service and account development
- Develop sales opportunities by researching and identifying potential in current accounts
- Assess competitors by analyzing and summarizing competitor information and trends
- Develops accounts by checking buying history
- Maintains and communicates equipment issues (Tom H.) by reporting and tracking issues
- Maintains and improves quality results by following standards
- Develops ideas on systems integration, packaging flow and communicating with Engineering to assist in growing the business
- Accomplishes department and organizational goals by accepting ownership for accomplishing new and different request

Qualifications for technical product specialist

- Experience in applying DFMEA, DOE, and tolerance design tools
- Minimum two years' experience in help desk or field support capacity

- Technical support and troubleshooting
- Requires demonstrated knowledge in system implementation, integration and management Technical support and Troubleshooting