Our growing company is hiring for a technical engagement. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for technical engagement

- Facilitates and participates in monthly and quarterly activity and performance reviews with client
- Keeps client promptly apprised of any situations, circumstances, problems, trends, or issues regarding the support functions that reasonably warrant their awareness or involvement of which client otherwise should reasonably be, or would reasonably expect to be, promptly informed
- Provides guidance regarding industry "best practices" and/or known trends as they apply to IT support services and related deliverables
- Responsible for ensuring that all relevant documentation is accurate and up to date
- Defines key goals and expectations for the on-site IT staff, in conjunction with the client representative
- Ensures proper solutions and knowledge management best practices are followed, and integrate continual service improvement processes to continually refine and improve performance
- Understands the ITSM framework and identify gaps in processes while offering solutions to fill them
- Communicates with multiple WW stakeholders from Supplies Business Development, Marketing, Regional Channel Partners, and Online Shopping Partners to identify business needs and required features
- Develops and directs development of schedules, critical deliverables, budget, resource allocation plan, and other support requirements for the program
- Actively manages risks, issues, and escalations in partnership with the developers and business

- Working knowledge of web-centric data types (e.g., JSON, XML, or SOAP)
- SQL Server 2013 / 2014 including basic database programming work (SQL)
- Driving innovations in the platform constantly & remaining ahead of the curve
- Good experience in working with Java, Hibernate, REST, JSON, Big Data/Hadoop, PostgreSQL, Unix, Cassandra, Redis, Apache Pig etc
- Must be excited by challenges surrounding the development of massively salable & distributed system
- Experience in leverage user data for behavioral targeting & ad-relevance