



Example of Tech Lead Job Description

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Our innovative and growing company is looking for a tech lead. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for tech lead

- Assist tech's globally to respond and resolve incidents
- Act as an escalation point for management and tech's
- Perform hardware troubleshooting and maintenance on mission critical systems (storage, network, servers)
- Perform data and power cable management
- Accomplish inventory control for servers, components and cables
- Mentor and train DC Level I and II technicians for technical knowledge
- Perform assigned quality assurance activities
- Performance and Productivity management
- Respond to regular phone requests from 24x7 Operations Center
- Ability to determine the best course of action based on extremely complex issues

Qualifications for tech lead

- Knowledge of Mainframe technologies COBOL, JCL, CICS, DB2, VSAM, TWS (Scheduling), IMS and preferably Hogan CAMS II
- Proven track record in both programming skills and testing software products
- In depth knowledge and hands on experience in development of new features or enhancement to existing features from customer spec or high level requirements
- Engineering Graduate in Computer Science / Software with at least 6 years'

- Mentor, coach and train software designers, engineers, suppliers to enhance the technical capability of platform
- Experienced with planning, estimating, staffing, organising, and managing multiple projects