## **Example of Systems Tech Job Description**



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Our company is searching for experienced candidates for the position of systems tech. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for systems tech

- Assist in the training and supervision of Systems Engineers
- Involve in various phases of projects viz, Pre assessment from Design and Engineering (D&E) team, Implementation & configuration, testing post-delivery & go-live cut over activities
- Responsible for coordinating the hand-over of successfully completed standardization projects to the global support operation teams
- Collating and organizing local asset data and their support contracts
- Responsible for delivering critical refresh programs
- Develop and maintain asset management process for all the regional assets across EMEA in line with Global Asset Management processes and procedures
- CI Lifecycle management (creation, updating & maintaining of CI)
- Responsible for leveraging & acquiring knowledge from global peers
- Experience in handling complex production issues, major outages, root cause analysis (RCA)
- Effective communication with high degree of escalation management

## Qualifications for systems tech

- VMWare certification and ITIL V3 Awareness training preferred
- Ability to interface with people spanning all levels of technical aptitude and business position

- (Packaging, Paper, Steel, Wastewater)
- Proven experience and expertise with solving customer automation system issues through engineering support, troubleshooting and design (software & hardware)
- 5+ years of experience in industrial automation systems that include controllers (Logix, SLC, PLC5, Automax), visualization (FactoryTalk View, Sigma, Premier HMI), motion (Kinetix), advanced software (Asset Centre, Transaction Manager, Historian SE, Vantage Point) and drives (PowerFlex, Automax)
- Must exhibit superior listening, data gathering, written documentation and verbal communication skills