Our company is growing rapidly and is searching for experienced candidates for the position of systems support. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for systems support

- Provide first call resolution on incoming store systems and equipment issues whenever possible
- The Systems Secialist will be trained on ABACUS
- Records/Coordinates tickets with 3rd Level Supports
- Provide video and digital photography software and hardware technical support for students, faculty and staff
- Coordinate with Systems Administrator to analyze and evaluate lab usage and provide video equipment purchase and policy recommendations
- Create video content for department and department's social media
- Create best practices videos and how-to documentation for students
- Provide supplemental video training for students and staff
- Provide video curriculum input and consultation
- Assist with installation, support, and maintenance of all software, hardware, and peripherals of printers, scanners and video equipment

Qualifications for systems support

- Knowledge and interest in computer hardware
- Oracle RAC configuration
- Oracle Ops Center/ECI
- Understanding of clustering concepts
- Ability to work with application teams to migrate older Solaris platforms to newer hardware and operating system technologies with little assistance from