



Example of Systems Support Engineer Job Description

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Our growing company is looking to fill the role of systems support engineer. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for systems support engineer

- Updating online knowledge base
- Identify, evaluate, and introduce new technology and/or process changes to enhance the ability of the enterprise IT environment to meet the mission needs of the customer throughout the contract period of performance
- As part of the tools support team of system engineers you will oversee the technical evolution through the phases of the contract
- Provide technical assistance to ensure that DCGS-N Increment 2 capabilities are compatible with two architectures
- Support the definition of a Navy ISR Enterprise Data Management Strategy
- Provide specific recommendations for technical solutions to access and exploit information available from evolving and emerging sensor platforms (HUMINT and MASINT)
- Provide specific technical recommendations for that DCGS-N Increment 2 Acquisition Strategy related to the application of agile development processes to the DCGS-N Increment 2 program
- Provide level 2 technical advice and risk assessment based on knowledge of applications, & underlying infrastructure
- Responsibilities also include root cause analysis, management communication and client relationship management in partnership with Application Support Services team members
- Perform after hours support as required

- Ability to analyze configurations and uncover issues that impact operational performance
- Ability to quickly respond to site problems escalated from the NCF and site personnel
- Must have strong, hands-on experience in UNIX and/or Linux environment
- Experience with AWIPS Enterprise, including knowledge of AWIPS communications infrastructure, including Satellite Broadcast Network/NOAAPORT, Message Handling System, network and site data flows
- Experience in Red Hat System Administration and Security (specifically RHEL and Satellite)
- Familiarity with open source tools and the installation and integration into a mission critical system