Our company is growing rapidly and is hiring for a system support engineer. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for system support engineer

- Maintain accurate maintenance records and equipment performance, work accomplished and other information using a computerized maintenance management system
- Perform shift and emergency duties when required
- Perform and carry out duties as instructed/ directed by the Service Manager
- Monitoring all system integration tests, operational readiness and implementation of new fare system
- Ensure that any product safety requirements are not compromised by work carried out and that all local safety procedures are adhered to
- Adhere to relevant Company and Local Health and Safety procedures and maintain vigilance within the workplace to ensure that the working environment remains safe at all times
- Note COM systems include, CCTV, network, Radio, Digital voice and Video recording, PAS/PIS, Telephone, Video broadcasting, access control, intrusion alarm, etc…
- Handle all the technical matters, demonstrating technics to customers
- Training Sales and Account Coordinators
- Communicating between Geo and product center, reliability issue, AMO&DIFA construction

Qualifications for system support engineer

- Skills in SCORCH and SCVMM
- Demonstrated ability to work collaboratively in a team environment, provide

- Experience working with ClearQuest Database, Adobe Acrobat and Microsoft products
- Knowledge and application of commercial computer application packages (MS Office)
- Bachelor, Master or PhD of Computer Science or Electrical Engineering or equivalent