



Example of System Support Engineer Job Description

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Our growing company is looking to fill the role of system support engineer. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for system support engineer

- Work with the program leadership team and the government client to coordinate, schedule and assist in the refresh of Windows based computer systems
- Provide guidance to mid and entry level technicians, if needed
- Serve as a cross-site specialist for operation and performance of a highly complex system
- Monitor system and subsystem performance and capabilities on a continuing basis
- Investigate all indications of anomalous system performance
- Define steps to restore anomalous system to normal operations
- Support technical tasks relating to system hardware and its interface
- Support special system operations of non-routine nature
- Provide an assessment of and identify error sources in the end-to-end-system including developing processes and tools to minimize system errors
- Provide feedback to factory engineering on operational priorities and objectives in support of ongoing and future development activities

Qualifications for system support engineer

- Understanding of Security concepts used on the above listed operating systems
- Experience using or maintaining F-35 AME
- Must be able to travel as necessary to support position

- Intermediate and/or depot level experience with air vehicle hydro-mechanical and electrical systems
- Knowledge and experience of F-35 Sustainment work breakdown structure, responsibilities and processes key value stream teams the F-35 Depot Activation Team supports and depends upon for execution of depot rate repair development and site activation