



Example of Support Engineering Manager Job Description

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Our company is hiring for a support engineering manager. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for support engineering manager

- Track the changes in the Project, quantify the impact in terms of Time & Cost
- Approve the Monthly Progress Report from the supplier
- Give technical support to the Process Owners for issues regarding the Control System
- Follow-up and consistency check of the DCS documentation
- Organise with the DCS supplier the internal and Client Factory Acceptance Tests (hardware FAT, software application FAT, integrated system FAT, communication with 3 rd party control
- Delivering high quality engineering projects on agreed time and budget
- Coordinating and managing deliverables from lead engineers and specialists in the projects
- Interdisciplinary communication between the other Engineering Managers in the projects, Rotor/Nacelle, Software & SCADA, Electrical Systems and Fabrication
- Ensuring good hand-over of design to manufacturing and installation
- Time planning and coordination of engineering activities in the projects

Qualifications for support engineering manager

- Must prepare and coordinate plans and schedules in support of new or existing programs within the Engineering Labs
- Operational knowledge of the Engineering Lab facilities and capabilities familiarity with lab test processes is preferred

- Individual must be comfortable formulating and executing courses of actions for schedule revisions, manpower adjustments, and changing work requirements in a dynamic work environment
- Also responsible to coordinate across departments for maintenance, repair, calibration, and upgrade of lab facilities, planning for and managing capital resources such as tools, test equipment, and facilities
- Candidate must have an Associate's degree, or equivalent, in a business or technical discipline