



Example of Support Engineering Manager Job Description

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Our company is looking for a support engineering manager. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for support engineering manager

- Represent and supports Team Lead with his engineering scope of supply and services in team and in technical meetings
- Comply with the Quality and EHS rules and ensure their full integration in the discipline engineering design activities
- Coordinate with the Process Owners to obtain the necessary inputs for the DCS dimensioning
- Prepare the DCS specification for DCS supplier inquiry and Purchase Order
- Participate in the technical and commercial DCS PO negotiation with the DCS supplier
- Ensure the technical interface with DCS supplier regarding control system basic design and control system issues
- Coordinate with the Process Owners to obtain the necessary source documents as per schedule and issue this documentation to the DCS supplier
- Participate in the coordination meetings with Client and Partners
- Address Clients comments and prepare argued answers
- Lead the Design Reviews and the Design Freeze process for the DCS activity

Qualifications for support engineering manager

- Requires the successful completion of the Mid-Level Assessment (given if requirements are met)
- Bachelors or Masters Degree or University Degree or equivalent work

- Minimum 5 years, typically 8+ years relevant experience in a Life Science service and/or support technical role, or business process role in a service and/or support environment
- Proven experience managing projects in a service or support environment
- Manages the daily operations of facilities and technicians and provides guidance and actively assists subordinates as required
- Responsible for all personnel aspects of the department including, but not limited to, manpower forecasting and control, performance feedback, training, and attendance monitoring