



## Example of Support Engineer Job Description

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Our company is growing rapidly and is looking for a support engineer. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

### Responsibilities for support engineer

- Java Frameworks & Technologies – Struts, Spring, ReST, Hibernate, Web Services, Annotations
  - Knowledge of PHP, Node.js, Java, JavaScript and popular frameworks such as WordPress, Joomla and Drupal
  - Assisting in optimising the Company's maintenance regime and assisting in the development of best European / World Class maintenance practice in support of current and future contracts
  - Liaising with Procurement / Maintenance Team members during the assessment and approval of new material suppliers to ensure that Maintenance, H & S and environmental needs are adequately identified / addressed
  - Working closely with the Reliability Analyst and Reliability Technicians to identify the root cause of defects within the shortest possible timescale
  - To modify or manufacture traction and rolling stock components by material or processes
  - To modify or manufacture traction and rolling stock hardware and software components
  - Production of Depot Safety Case reports / documentation in liaison with Engineering
  - Manager, Duty Fleet Managers and QHSE Manager
  - Deputise for Engineering Manager during holidays / periods of absence
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- Routing and switching concepts
- Ability and desire to thrive in a proactive
- Strong capability of
- At least 4-5 years experience in supporting/ Integration of OSS-RC and ENIQ Solutions
- Technical support experience with Mobile Device
- Work in a team environment leveraging others' ideas, contributing to others' success