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Example of Supply Chain Lead Job Description

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Our growing company is hiring for a supply chain lead. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for supply chain lead

- Advocate for the customer and identify opportunities to drive growth through Customer Service and Order-to-Cash (OTC) execution
- Assess, develop and implement internal and added-value initiatives as required
- Liaise with Distribution, Warehouse, and Transportation management teams to develop service improvements and resolve issues
- Maintain comprehensive product, system and commercial knowledge to manage the customer relationship
- Be responsible for Outbound Logistics metrics strategy, identify information gaps, and provide resolution
- Develop and maintain a sustainable framework of information to provide consistent guidance to executive and functional stakeholders
- Work with Continuous Improvement, Productivity, and Project Management teams to measure and report initiative effectiveness
- Assess, maintain, and audit Key Performance Indicators (KPI's) on 3rd party logistic providers for warehousing, transportation, and final mile delivery
- Ensure data accuracy and completeness of reported regional direct buy in Tableau or other relevant tool
- Provides support to business sourcing teams with supply localization cost analysis and corresponding input for financial models respective to each of component qualification processes/ selection

Qualifications for supply chain lead

- in the market to support the sourcing team any other relevant KPIs
- Provides support to sourcing specialists in regards to local contract T&Cs commercial terms (transfer, payment terms, warranty, right of termination, , pro-actively engaging with treasury, tax and accounting on managing supplier advances and other contractual resolutions on a need be basis
- Manages Sourcing team cost footprint, partnering with Sourcing leader to determine key team performance indicators, metrics and target setup (ROI, deflation, VCP, spend)
- Drives supplier portfolio risk analysis, reviewing with the sourcing team any possibilities for optimization, focusing on controllership/compliance risks
- Provide analysis and own consolidated regional estimates and annual planning operating rhythm (Blueprints, SII, OP) for direct spend targets
- Partners closely with the Commercial team regarding finished good distribution to customers