



Example of Strategic Senior Manager Job Description

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Our company is growing rapidly and is searching for experienced candidates for the position of strategic senior manager. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for strategic senior manager

- Manage launch planning operations for label expansions
- Show high standards of leadership and teamwork – proactively working with our partners, within the team, and providing knowledge transfer among peers (case studies, best practices, processes)
- Help build standardized processes across program management functions that accelerate rather than slow the business
- Develop a robust view of payments and acquiring business, including key players, offerings, and trends in merchant services, sales, portfolio management, payments, fintech
- Be an agent for change within the portfolio, facilitating stakeholder meetings and other change management initiatives to ensure smooth VOC program implementation and ongoing benefit realization
- Continue to develop the VOC and custom market research strategies and processes to take customer and market insight and disseminate it in near real-time to business leaders, institutionalizing learnings as time goes on
- Align with cross-functional teams and senior leaders to develop full understanding of strategy, SBP and key projects
- Play a key role as you drive strategic initiatives into the targeted Public sector accounts
- Establish and oversee long-term strategic partnerships with airlines and other travel providers to power their travel websites in part or full
- Lead strategic planning process to develop product roadmap and marketing calendar for partnerships

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- 3+ years of experience with retail credit risk management (retail credit life cycle, credit risk strategies and policies)
 - High-level of organization, communication and facilitation skills
 - Challenges the status quo to achieve FC&FMG's vision and goals
 - Forges strong relationships at all levels
 - Senior Relationship Mgmt
 - Executive Positioning & Messaging