



Example of Store Operations Manager Job Description

Powered by www.VelvetJobs.com

Our growing company is looking to fill the role of store operations manager. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for store operations manager

- Collaborate with internal and external resources to manage onboarding of stores including new store builds, re-locations and closures
- Collaborates with other Supply Chain resources regarding process definition
- Designs and implements measurement techniques to identify adherence to performance metrics, inventory & quality processes and programs
- Leads inventory & quality projects, including system enhancements and/or changes, new or revisions to existing programs and/or processes
- Work closely with the Field Leadership and cross functional business partner to identify all operational support necessary in all areas of Store Operations, Policy and Procedure, Store Productivity, New Store Openings, and Inventory Management
- Create project plans and budgets and deliver projects within planned costs
- Travel to stores for assessing and collecting feedback to improve all aspects of store operations to include operational practices and payroll improvement
- Respond quickly to miscellaneous field issues during and after business hours
- Assist in managing field workload through the gatekeeper functions
- Create daily and weekly communication messages to stores that support company business objectives and initiatives

Qualifications for store operations manager

- You understand retail is an ever-changing industry and you possess strong time management and organizational skills to lead your store team to achieve

- You are always learning! You are eager to learn how technology and selling work together to provide an exceptional customer experience
- You take pride in your work
- Able to work independently, manage competing priorities in a fast-paced environment
- Coordinate, prioritize, and balance multiple projects simultaneously, maintaining flexibility and focus