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Example of Storage Engineer Job Description

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Our company is hiring for a storage engineer. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for storage engineer

- Participate with escalation to the service provider
- Produce metrics for Management in order to gauge the effectiveness of the group
- Engage and partner with the Architecture, SIP/Problem Management & Technical Operations Teams to refine and document the storage infrastructure processes and follow a process to continuously improve the levels of service within the storage infrastructure framework
- Develop new processes and use cases that drive technology adoption to harness the full functionality of our investment in storage technology and ensure that the Business' needs are satisfied
- Develop and maintain training documentation for the Operations Teams to allow them to troubleshoot and resolve storage-related problems without the need for external intervention or escalation
- Respond to and address risks identified within the storage infrastructure and ensure that all risks are identified, categorised, communicated and actioned in line with best practice without causing a negative impact to business and customer services
- Troubleshoot problems with support vendors to find solutions to complex problems
- Hardware installation and maintenance, including lifing up to 50 lbs
- Develop assigned storage packages related to SCSI in supported products
- Work with communities and upstreams of these projects

Qualifications for storage engineer

- Experience Windows development environments and system administration
- Systems engineering, storage engineering
- Excellent knowledge around engineering and supporting modern software defined storage platforms and services at scale – Ceph, ScaleIO, LeftHand Networks and the integration into existing private cloud platforms
- Excellent knowledge around the engineering and support of object stores
- Designs solutions of modest complexity as required both for new customers and existing ones