

Example of Staff Engineer, Engineering Job Description

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Our company is looking for a staff engineer, engineering. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for staff engineer, engineering

- Build and employ systems to process and manage customer interfaces (such as but not limited to customer requests, meetings, visits, complaints and feedbacks) with timely closed-loop response
- Develop and utilize procedures to effectively communicate to customers on Fab major technical and/or quality issues so as to mitigate exposure and proactively manage customers' expectations
- Set up and operate Customer Survey to gauge customer satisfaction and drive for improvements with the aim of being rated as #1 Supplier
- Lead and mentor team leaders and members to be proficient in carrying out Customer Engineering's roles and responsibilities through training and coaching
- Synergizes and participates with cross-departments in achieving corporate management's business objectives and initiatives
- Communicate project status to management on a regular basis
- This position is located in Saratoga County (near Albany), NY
- Execute and improve the systems to manage and monitor the success of customer programs and prototypes in the Fabs
- Implement and enhance the systems to process and manage customer interfaces (such as but not limited to customer requests, meetings, visits, complaints and feedbacks) with timely closed-loop response
- Apply and improve procedures to effectively communicate to customers on Fab major technical and/or quality issues so as to mitigate exposure and proactively manage customers' expectations

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- BS in Electrical Engineering with a minimum of 3 years cross functional systems design experience and good understanding of PCIe protocol
 - Must also have strong knowledge of digital electronics and circuits and should have a good working knowledge of various bench systems
 - Should have experience in integrating hardware and firmware components to deliver a final product
 - Must be self-motivated and self-directed, however, must have also demonstrated ability to work well with people and have a proven desire to work as a team member, both on the same team and outside of the team
 - Familiarity with basic scripting languages such as Python, Perl, C, C++, or Visual Basic is a plus
 - Must have the abilities to work effectively cross-functionally, coordinate priorities and initiatives, troubleshoot and analyze complex problems, and to manage multiple projects simultaneously while meeting deadlines