



Example of Spa Therapist Job Description

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Our company is hiring for a spa therapist. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for spa therapist

- Assist in keeping accurate written records of treatments and products used in view of repeated guests
- Organise tactical promotions
- Well versed in all aspects of the Spa's operations business telephone usage, guest relations, retail sales, spa services (massage, loofah, facial)
- To ensure that any problems found are either dealt with immediately or reported to the Spa Manager or senior personnel
- Responsible for achieving retail sales targets as set by the Spa Director/Treatment Manager
- Ensure aftercare recommendations are made at the end of every treatment, linking with client concerns and offering to prepare products at reception for purchase
- Participate in standard operating procedures for ESPA's Active Retail
- Encourage clients to return to the spa by recommending an ongoing treatment programme and cross selling the other business centres in the spa
- Participate in demonstrations/ events as required
- Ensure that daily sales figures are accurately recorded

Qualifications for spa therapist

- Relevant qualification to L2 or above
- Desired two years experience as Spa and Beauty Therapist in a 5 star luxury

- Furnished, subsidized, on-site shared accommodation
- One duty meal per shift in our colleague cafeteria
- 30% discount in our Food & Beverage Outlets and 25% discount in Spa