



Example of Spa Director Job Description

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Our company is hiring for a spa director. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for spa director

- Direct and manage guest service standards which are consistent with the property's standards and brand attributes
- Effectively work with Hotel Marketing, Public Relations, and Advertising to position and garner maximum Spa/Salon revenue
- Ensure Spa and Salon property and equipment is properly used and maintained
- Coordinate and conduct performance appraisals of the Spa/Salon Management in accordance with property and company guidelines and procedures
- Spa / Salon Supervisor (2)
- Organize business entertainment activities with clients and contacts to build relationship, educate on product and drive financial results
- Monitor the market closely and report to news, happenings and market changes with direct effect on corporate business
- Communicate effectively to ensure that the sales function is carried out smoothly and commitments are met
- Build up good rapport with the other hotel departments
- Inform the management about any important corporate local events and VIP visits

Qualifications for spa director

marketplace

- Excellent interpersonal skills required to challenge, negotiate and operate at a senior level
- Experience of working on transactions, disputes or completion accounts would be an advantage
- Previous experience in all areas of F&B operation, including experience in large hotel conferencing operations
- Demonstrated proficiency in distribution channel management, Hotel PMS / CRS, Revenue Management Systems, and Microsoft Office applications
- Hotel Revenue Management - Thorough understanding of total hotel revenue management concepts, processes, and systems