



Example of Solution Delivery Job Description

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Our company is hiring for a solution delivery. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for solution delivery

- Ensure that all necessary post-live operational support requirements are in place to facilitate Client support
- Manage through to resolution any issues that are identified by the assigned engineer
- Identify and track all risks that may potentially impact upon the deliverables of the project
- Instigate contingency plans and to mitigate any identified risks
- Ensure that entrance and exit criteria for all Client acceptance tests are clearly defined in accordance with the contract
- Liaise with the relevant department heads and Client Service Partner to ensure the appropriate support arrangements are in place at final acceptance
- Manage the day-to-day activities of cross-functional project teams and ensures the adherence to the project plan
- Ensures the delivery of projects and Lean Six Sigma initiatives through effective resource and service management
- Support and education to front line support team
- Internal consultancy service to HR Community

Qualifications for solution delivery

- Strong testing experience in software delivery organizations, mainly in operations with system/solution testing and customer acceptance testing
- Experience in test management and defect management aspects related to computer systems

- At least 2 years of development experience in Java or C++
- Minimum Bachelor's Degree in Engineering or equivalent