



Example of Solution Delivery Manager Job Description

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Our company is hiring for a solution delivery manager. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for solution delivery manager

- Responsible for setting up new services and manage the transition from project implementation into operations, including SLA, contracting
- Leading specialist resources on technical issues and providing detailed analysis of the operations and opportunities for improvement
- Provide project leadership and direction on projects while maintaining a high quality level of service
- Follow the development with Development Partner(s), internal and/or external, ensuring that the developments fit with the IT strategy
- Ensure delivered project are fit for release through 'Acceptance Test Readiness' Gate Reviews and timely production and approval of Acceptance Test documentation
- Have Full Responsibility of Acceptance Testing execution (directly or through supervision of teams) under the control of the Delivery Manager and proactively ensuring that all systems setup and configuration tasks are complete to achieve solution acceptance by customer
- Collaborate with Product Development to ensure end-to-end test coverage and efficiency and quality deliveries
- Ensure cross teams coordination, being the single point of contact concerning the assigned projects
- Manage the day-to-day activities of cross-functional project teams (internal or external) and ensures the adherence to the project plan

Qualifications for solution delivery manager

- Need to work closely with senior management, stakeholders, internal IT, users suppliers and 3rd party vendors
- University degree in Computer /Natural Science or related fields, Business, Product Management, IT, Marketing or related field or equivalent work experience
- Ability to document, analyze, trace, prioritize and agree on requirements and then control change and communicate to relevant stakeholders
- Can express him/herself spontaneously, very fluently and precisely, even in complex situations
- Can produce clear, well-structured, detailed text on complex subjects
- Leads and exudes confidence under pressure, remains focused, establishes trust