



Example of Solution Delivery Manager Job Description

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Our company is looking to fill the role of solution delivery manager. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for solution delivery manager

- Secure alignment to Group IT business processes and implement recommended tools
- Communicate and liaise with the client stakeholders, board members and (or) decision-makers (c-suite)
- Understand and analyze clients' business needs, prepare business cases and recommend solutions
- Negotiate with business counterparties on technical issues and provide solution designs
- Develop competence of own resources in line with Practice business priorities and growth plans
- Responsible for technical requirements of customer trials and demos, allocation of technical staff for trials / demos execution for the assigned markets
- Handle/resolve management escalations around solution and services performed
- Manage cost center and budget
- Responsible for the day to day delivery of the Program to the agreed plan (In conjunction with the supplier Project Manager)
- Delivery of all Project Quality Plan deliverables

Qualifications for solution delivery manager

- Excellent communication skills (verbal and written) in English required
- Experience in effectively managing strategic partner/vendor development teams at onsite and offshore
- Strong understanding of Master data management and exposure to MDM technology is a plus
- 10 years and above professional experience in system integration project delivery in IT Consulting Sector
- Minimum 4 years of project management and delivery experience of enterprise scale projects