Our growing company is looking to fill the role of software maintenance engineer. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for software maintenance engineer

- Manage customer escalations with highly technical support requests from enterprise customers via the phone and the web
- Provide guidance to associates within the established company policies
- Analyze upstream development against current customer reported defects
- IDM development experience
- Exposure to setting up and maintaining databases using MySQL, Postgres, MongoDb
- Perform other position related duties and responsibilities as directed
- Troubleshoot Linux environment issues that may affect a .NET deployment
- Knowledge of Hybrid and JavaScript frameworks
- Experience in Apache Cordova, Appcelerator, Angular.js
- Experience with Android SDK, Java, XCode, Objective-C, Swift

Qualifications for software maintenance engineer

- Requires a BS Degree – OR– possess a minimum of 8 years applicable experience in-lieu of a degree
- Must have experience with C and C++ on LINUX and UNIX platforms
- Must have the ability to evaluate LINUX or UNIX log files and assess error conditions, under supervision
- Must have the ability modify LINUX or UNIX scripts and configuration files, under supervision

- Must have the ability to identify and isolate discrepancies to software, hardware, database, scripts or configurations, under supervision