



Example of Site Technician Job Description

Powered by www.VelvetJobs.com

Our growing company is looking to fill the role of site technician. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for site technician

- Manage multiple and complex logistic loading computer control systems
- Respond to escalated tickets and provide solutions for reported customer problems
- Support our walk-up counter and provide a great customer experience for our Yelpers
- Provide employee training and support
- Prioritize and manage ticket queue
- Drive team projects to complete tasks on time and to specifications
- Work closely with our engineering, logistics and AV teams to rollout new technologies and improve and optimize our solutions
- Support for the day-to-day IT operation at the call center
- Daily operations will consist of management and coordination for the unloading and loading of railcar, trucks, isocontainers and super sacks
- Answer routine to moderately complex questions and resolve end-user computer and networking problems to ensure end-user productivity

Qualifications for site technician

- A University Degree or equivalent in Engineering (Mechanical and/or Electrical) with minimum 5 years of relevant working experience in Service & Support Operations, or related areas
- Must be able to communicate well across all levels
- Ability to load, move and replace equipment up to 20Kg
- 3 to 5 years in Production

