



Example of Servicing Manager Job Description

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Our innovative and growing company is searching for experienced candidates for the position of servicing manager. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for servicing manager

- Determining client priorities for investment to enhance our offer
- Extensive experience (5+ yrs) in a Custodial / Asset Servicing or Investment Management environment within a major financial institution, ideally within a Relationship Management and/or Business Development experience
- Possess deep knowledge of the Investment industry, its key players, practices
- A proven ability to deliver commercial outcomes whilst managing, motivating and developing a service driven culture
- Responsible for IT staffing and talent development including performance management
- Representation of IT towards other IT departments and business stakeholder in meetings and committees
- Supervision, coaching and if required execution of major local project deliveries
- Ensure administration of local project portfolio along the strategy and budget aligned with mgmt of CSFS
- Support and development of the groups and CSIS IT strategy in terms business growth, architecture and platform development
- Maintains relationships with stakeholders within Technical Operations, Marketing Creative & Servicing teams and Marketing teams at the regional and territory level

Qualifications for servicing manager

- 10+ years' experience and understanding of custody, trust, accounting and administration needs of central banks/sovereigns asset managers
- Good understanding of various investment structures used by investors and asset managers
- Experience bringing new products from conception to market launch
- Demonstrated ability to lead ad hoc and structured teams in successful achievement of goals within established time parameters
- Must have strong computer skills (Windows MS office (Outlook, Excel, Word, Visio, PowerPoint and SharePoint) & logistic/distribution system applications)