

Example of Services Solution Architect Job Description

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Our company is hiring for a services solution architect. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for services solution architect

- Produce system design documents in consultation with internal and external stakeholders
- Create and maintain deployment documentation templates as products and services evolve
- Evaluate and recommend third-party vendor and hardware as needed
- Recommend product changes based on Customer, deployment, or support requirements
- May be called upon to support Deployment Engineers with installs, support tickets and other related duties
- Proactively support local Sales teams with tender/ RFI/ RFP responses
- Support/create Solution Design and Statement of Works for the proposed solutions
- Work closely with the execution team to ensure our commitments will be delivered to customer
- Provide input into the portfolio elements to improve and enhance the portfolio offerings
- Identification phase via account business planning activities

Qualifications for services solution architect

- Card processing platforms (TSYS, VisionPlus, First Data)
- Client and merchant onboarding processes and operations
- Domestic payment schemes (faster payments, BACS, CHAPS), AML and

- Collections and recovery processes
- Clearings (iPSL), cash forecasting