



Example of Server Operations Job Description

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Our company is growing rapidly and is looking for a server operations. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for server operations

- Report on key metrics on a daily, weekly and monthly basis to ensure system capacity, health and availability
- Manage and execute against project plans and set deadlines
- Collaborate with internal teams, external partners, service providers and business units on shared goals and projects
- Lead critical troubleshooting efforts responding to customer impacting events
- Provide smart hands capability to Network Operations team as required to ensure continuous communications
- Management and update of information contained in infrastructure systems such as Solarwinds and Service Now
- Plans, designs and integrates new technologies into the infrastructure environment in a cost-effective manner
- Responsible for all Permian field system backup process and related technologies
- Participates in periodical disaster recovery planning and test exercises
- Creates and amends technical recovery plans as required

Qualifications for server operations

- Enthusiastic, energetic individual with a proactive approach
- Expert in Database structure changes, table/index sizing, Application tuning, transaction monitoring, detecting lock contentions, tuning sort operations required and advanced troubleshooting techniques such as block dumps,

- Proven track record of significant involvement in defining, executing and delivering operational transformational service strategies, resulting in operational excellence and best in class services
- Financial and budgetary experience including business case preparation and presentation
- Solid operational understanding and strong technical knowledge of multiple standards and IT Infrastructure technologies including but not limited to Server, Storage including Backup, IITIL preferably V3 Practitioner/Intermediate qualified
- Enthusiastic & passionate for Operations and Service Delivery, strives to improve the service, achieve operational excellence, highly customer and process focused