



Example of Server Operations Job Description

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Our innovative and growing company is looking for a server operations. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for server operations

- This position requires 24/7 on-call support in a Tier 2/3 role
- Provide Level 2 server support for three data centers branch offices
- Serves as technical expert for assigned areas
- On a daily basis, ensuring anti-virus and other intrusion detection coverage are at acceptable levels by verifying each managed server system's software and signature level is up-to-date, configured properly and communicating with the central management system, researching and reporting on any alerts generated by intrusion detection systems
- Performing short-term projects such as auditing DRAC configuration, assessing UPS battery run time
- Sharing knowledge within the team
- Level 3 operational support and maintenance of the IT infrastructure to ensure operational stability by following and using the tools, policies, processes and procedures available
- Testing new and changed components being introduced into the environment
- Maintains server and storage architectures and works with the Server Architecture Team to recommend and implement new systems
- Oversee team delivery of new builds, upgrades, configuration changes ensuring procedures are followed properly to maintain overall system availability and integrity

Qualifications for server operations

- Intermediate working knowledge of SQL, including use of Microsoft Access or SQL Server Management Studio
- Knowledge of current IT server and network technologies
- Experience with Backup and Tape Storage
- University Degree in Computer Science, Information Technology, Engineering or equivalent experience
- Strong knowledge of Active Directory, SharePoint, SQL, IIS and Lync