Our innovative and growing company is looking for a server operations. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for server operations

- Offer deep subject matter expertise and act as a final escalation point within IT Operations for the resolution of all complex server, storage including backup technical incidents and problems
- Instigate and orchestrate complex changes to server & storage including backup, infrastructure, in line with change control processes
- Support, coach and mentor the other members of the Server & Storage Operations team, leading by example and deputising, where required, for the Server & Storage Operations Manager
- In conjunction with the Head of Infrastructure & Applications Operations (I&AO), define a strategy and inspire a shared vision to transform Kier's Server & Storage including Backup service provision to that of a Tier 1 organisation, in line with Kier's growth and increasing business ambition
- Achieve best in class, operational excellence, resulting in high levels of service, efficiency, performance and customer satisfaction, whilst ensuring costs remain highly industry competitive
- Provide effective leadership, coaching and mentoring to lead, develop and manage S&SO individuals, as a team and their performance
- Develop the S&SO team to engender a customer-oriented culture, focused on the delivery of operational excellence (best in class service levels with minimum resource and cost)
- Deliver continual tangible and measureable benefits and value in terms of improving customer service & satisfaction and operational efficiency, whilst reducing risk and operational costs to minimal levels

- Provides technical support for and day to day operational functions Verizon FIOS IPTV solutions

## Qualifications for server operations

- Robust data analytic and management skills
- Understanding and implementation of policy, audit, controls, and risk mitigation
- Knowledge or experience in scripting with Powershell, VBScript or others languages a must
- Experience with Traffic load balancers (F5 Big IP LTMs and GTMs)
- MS Exchange Support and Design experience
- Infrastructure installation experience within a datacenter environment