Our innovative and growing company is looking to fill the role of server operations. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for server operations

- Being able to provide Audit reports and policies
- Requires a thorough knowledge of corporate policies and procedures and significant relevant experience
- Responsible for projects and initiatives that will impact the company locally, regionally or nationally
- The delivery of effective infrastructure operations support in order to meet SLA's, KPI's and compliance requirements budget constraints
- The regular collation and reporting of infrastructure KPI's
- Lead and co-ordinate problem management activities
- Proactive management of our IT infrastructure
- To ensure the operations team and third party support provider adheres to and maintains compliance with infrastructure related quality processes
- Play a lead role in implementing optimised processes and management practices that result in server & storage infrastructure that is reliable, scalable, secure, efficient, well controlled and documented, adhering to ITIL best practices
- Ensure the delivery and technical support of products, applications and services meet the agreed service levels and standards for the environment

Qualifications for server operations

- Experience with IT Service Management ticketing system
- Hands-on administrative management experience supporting Linux systems

- 3-5 years of experience in server and network hardware asset management
- 3-5 years of experience or significant understanding of the IT asset lifecycle